

The Relationship between Service Quality and Loyalty of Outpatient BPJS Patients at Kartini General Hospital with Patient Satisfaction Mediation as Variable

Title	The Relationship between Service Quality and Loyalty of Outpatient BPJS Patients at Kartini General Hospital with Patient Satisfaction Mediation as Variable
Abstract	
Authors	N Fernandes, NC Afif, E Sutrisna
Journal Name	Sustainable Competitive Advantage (SCA) 12 (1), 2022
Publish Year	2022
Citation	(not set)
Url	https://scholar.google.com/scholar?q=+intitle:"The Relationship between Service Quality and Loyalty of Outpatient BPJS Patients at Kartini General Hospital with Patient Satisfaction Mediation as Variable"
Author	Dr. NUR CHOIRUL AFIF, S.E., M.Si, M.M.