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Implementing total quality management in education: An empirical study on private school in Central Jaya Indonesia

<b>Title</b>	Implementing total quality management in education: An empirical study on private school in Central Jaya Indonesia
<b>Abstract</b>	
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<b>Journal Name</b>	
<b>Publish Year</b>	2010
<b>Citation</b>	(not set)
<b>Url</b>	<a an="" central="" education:="" empirical="" href="https://scholar.google.com/scholar?q=+intitle:" implementing="" in="" indonesia"="" jaya="" management="" on="" private="" quality="" school="" study="" total="">https://scholar.google.com/scholar?q=+intitle:"Implementing total quality management in education: An empirical study on private school in Central Jaya Indonesia"</a>
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