Impression management tactics, work related behavior and perceived individual performance of sales clerks: a case of Indonesia

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Abstract	
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Journal Name	International Journal of Applied Business and Economic Research 13 (7), 5481Â …, 2015
Publish Year	2015
Citation	14
Url	https://scholar.google.com/scholar?q=+intitle:"Impression management tactics, work related behavior and perceived individual performance of sales clerks: a case of Indonesia"
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