

Fostering frontline employees' innovative service behavior: the role of workplace friendship and knowledge sharing process

Title	Fostering frontline employees' innovative service behavior: the role of workplace friendship and knowledge sharing process
Abstract	
Authors	I Helmy, WR Adawiyah, HA Setyawati
Journal Name	Organizacija 53 (3), 185-197, 2020
Publish Year	2020
Citation	28
Url	https://scholar.google.com/scholar?q=+intitle:"Fostering frontline employees' innovative service behavior: the role of workplace friendship and knowledge sharing process"
Author	WIWIEK RABIATUL ADAWIYAH, M.Sc., Ph.D