

Peningkatan kinerja pelayanan publik melalui peningkatan motivasi spiritual

Title	Peningkatan kinerja pelayanan publik melalui peningkatan motivasi spiritual
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Abstract	<p>Officer's performance in Regional Disaster Relief Agency (Badan Penanggulangan Bencana Daerah) Kebumen Regency, based on the existing data in the field, is not yet optimum. This circumstance was related to three factors namely ability, working discipline, and spiritual motivation. This research aimed to analyze the influence of ability, working discipline, and spiritual motivation toward officers performance in BPBD of Kebumen Regency. The research method used was quantitative analysis, the data obtained by giving questionnaire, answers were analyzed by multiple linear regression to determine the relations between independent variables: the ability, working discipline, and spiritual motivation with the dependent variable was performance. After analyzing three variables, it was found that performance of Civil Servant on Regional Disaster Management Agency Kebumen was good. The result showed that the ability (X1) influenced performance of Civil Servant on Regional Disaster Management Agency Kebumen with percentage of 37.7%; working discipline (X2) influenced performance of Civil Servant on Regional Disaster Management Agency Kebumen with percentage of 72.3%; spiritual motivation influenced performance of Civil Servant on Regional Disaster Management Agency Kebumen up to 66.1%. The result also showed positive relations between three variables, as those variables were impactful in significant way. Finally; ability, working discipline and spiritual motivation influenced overall performance of Civil Servant on Regional Disaster Management Agency Kebumen up to 78.3%. It means that the greater level of ability, working discipline and spiritual motivation resulted to a greater level performance of Civil Servant on Regional Disaster Management Agency Kebumen, and vice versa.</p>
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