

EVALUASI PROSEDUR PENGIRIMAN BARANG DI PT. LI FUNG SERVICE INDONESIA

Title	EVALUASI PROSEDUR PENGIRIMAN BARANG DI PT. LI FUNG SERVICE INDONESIA
Author Order	2 of 3
Accreditation	5
Abstract	<p>ABSTRACT This research is to find out the delivery procedures at PT. Li Fung Service Indonesia starting from receiving delivery orders (delivery orders), the process of preparing goods, the process of dispatch (loading), to receiving goods at the destination location and to find out the causes of delays in delivery at PT. Li Fung Service. Indonesia which includes the limited availability of fleets from vendors, government regulations, and natural conditions. This research is included in qualitative research that uses field research methods, namely research conducted in the realm of actual life. In this case the researchers conducted an analysis of the process of shipping goods carried out at PT. Li Fung Service Indonesia through observation and interviews. The results show that standard operating procedures for shipping goods at PT. Li Fung Service Indonesia include standard operating procedures for order processing, standard operating procedures for loading and dispatching, and standard operating procedures for domestic transportation that have been implemented in the field, but there are several steps that have not been carried out in accordance with</p> <p>it's a process that has not been carried out in accordance with terms. With several standard operating procedures that have not been implemented in the field, this can become an obstacle in the delivery of goods at PT. Li Fung Service Indonesia, namely the cut off of receiving delivery orders exceeding the agreed limit, so a mutual agreement is needed between PT. Li Fung Service Indonesia and PT. Beiersdorf Indonesia. Keywords : Standard Operating Procedures, Goods Delivery ABSTRAK Penelitian ini untuk mengetahui prosedur pengiriman di PT. Li Fung Service Indonesia mulai dari penerimaan delivery order (perintah pengiriman) , proses penyiapan barang, proses dispatch (pemuatan), sampai dengan penerimaan barang di lokasi tujuan dan Untuk mengetahui penyebab keterlambatan pengiriman di PT. Li Fung Service Indonesia yang meliputi terbatasnya ketersediaan armada dari vendor, regulasi pemerintah, serta kondisi alam. Penelitian ini termasuk dalam penelitian kualitatif yang menggunakan metode penelitian lapangan yaitu yaitu penelitian yang dilakukan dalam ranah kehidupan yang sebenarnya. Dalam hal ini peneliti melakukan analisis terhadap proses pengiriman barang yang dilakukan di PT. Li Fung Service Indonesia melalui observasi dan wawancara. Hasil penelitian menunjukkan bahwa, standar operasional prosedur pengiriman barang di PT. Li Fung Service Indonesia meliputi standar operasional prosedur order processing, standar operasional prosedur loading dan dispatch, dan standar operasional prosedur transportasi domestik sudah dijalankan di lapangan, namun ada beberapa langkah yang masih belum dijalankan sesuai dengan ketentuannya. Dengan adanya beberapa langkah standar operasional prosedur yang belum diterapkan dilapangan maka hal ini dapat menjadi kendala dalam pengiriman barang di PT. Li Fung Service Indonesia yaitu cut off penerimaan order pengiriman melebihi batas yang telah disepakati, sehingga diperlukan kesepakatan bersama antara PT. Li Fung Service Indonesia dan PT. Beiersdorf Indonesia. Kata kunci : Standar Operasional Prosedur, Pengiriman Barang</p>
Publisher Name	Fakultas Ekonomi Universitas Gresik
Publish Date	2022-01-05
Publish Year	2021
Doi	DOI: 10.55129/.v10i2.1588
Citation	
Source	GEMA EKONOMI
Source Issue	Vol 10 No 2 (2021): GEMA EKONOMI
Source Page	
Url	https://journal.unigres.ac.id/index.php/GemaEkonomi/article/view/1588/1165
Author	Dr.-Ing SUGENG WALUYO, S.T, M.Sc.