DAMPAK ERA NEW NORMAL TERHADAP PEKERJA SEKTOR INFORMAL

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Author Order	1 of 1
Accreditation	4
Abstract	The impact of the Covid-19 pandemic on workers in the informal sector is a decrease in income and production capacity, as well as a reduction in labor. This study aims to analyze the impact of implementing the new normal era on informal sector workers and formulate strategies for surviving the pandemic. The research method used in this paper is descriptive qualitative method by applying literature study. The results of the study show that the implementation of the first new normal era has an impact on business situations that are volatile, uncertain, complicated and confusing. Second, the impact of the pandemic on business people has resulted in limited resources. Third, changes in consumer behavior who prefer online shopping. So that the economic recovery of informal sector workers in the new normal era requires various strategies, namely: the existence of occupational health and safety insurance, the ability to work together, the ability to adapt services to changes in consumer behavior, to have innovation and creativity in running a business.
Publisher Name	Universitas Halu Oleo
Publish Date	2021-04-21
Publish Year	2021
Doi	DOI: 10.35817/jpu.v4i2.17705
Citation	
Source	Journal Publicuho
Source Issue	Vol 4, No 2 (2021): May - July
Source Page	248-258
Url	http://ojs.uho.ac.id/index.php/PUBLICUHO/article/view/17705/pdf
Author	Dra LILIS SRI SULISTIANI, M.M.