

PENGARUH KINERJA DOSEN, FASILITAS DAN KOMITMEN ORGANISASI TERHADAP KEPUASAN MAHASISWA STMIK AMIKOM PURWOKERTO

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Abstract	Student satisfaction is a critical measure in the success of higher education institutions that aim at retaining students until graduation. This study examines the factors which influence student satisfaction in the following order: lecture performance, organization facilities and organizational commitment. The findings reveal that organizational commitment is directly a positively affected by the dimension that determines satisfaction. Based on the path coefficient, proportional and t-calculated value for each variable, the organizational commitment have a higher influence than the lecture performance and organization facilities variable to students satisfaction.
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