

Midwives Satisfaction on Normal Delivery Care at Maternal Delivery Insurance Policy Implementation

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Abstract	<p>The low service reimbursement indicates midwife dissatisfaction on policy implementation of delivery insurance in Purbalingga District. The objective of this study was to explore several cause factors of and to know the barrier problem on delivery insurance policy implementation at the ground level. This descriptive case study used qualitative data that collected in period March _ July 2012. The Informants of this research include four civil servant midwives and four non civil servant midwives. This research found six factors causes midwives dissatisfaction at Jampersal policy implementation in 2012 include reimbursement payment reduction, amount of service reimbursement; delivery service complication referral payment; unfair competition practice; long time waiting for the reimbursement payment; delivery service reimbursement administration process. The midwife dissatisfaction and the delivery insurance policy implementation barrier need collaboration among stakeholders to deeply coordination for better delivery insurance policy implementation in the future.</p>
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